CCIF

CRITICAL CONSUMER ISSUES FORUM

17th Annual Kickoff Forum, Part 2

Common Ground On Grid Investment & Customer Value

Powering the Future Amid Growing Economic, Political & Public Pressure

NASUCA Annual Meeting
Hyatt Centric French Quarter, New Orleans, LA
November 17, 2026

CCIF

CRITICAL CONSUMER ISSUES FORUM

Welcome

Katrina McMurrian

Executive Director

CCIF

CCIF

CRITICAL CONSUMER ISSUES FORUM

Mission: *State commissioners, consumer advocates, and energy companies working together to provide solutions to meet customer needs.*

CCIF Executive Committee



Ann Rendahl
Washington Utilities and Transportation Commissioner & NARUC President



Michael Moody
Michigan Dept. of Attorney General Chief of Special Litigation Division & NASUCA President



Kristine Esposo Telford
Edison Electric Institute (EEI)
Vice President of State Engagement

CCIF Advisory Committee – Commissioners

			
Maida J. Coleman *Commissioner* Missouri Public Service Commission	**Sheri Haugen-Hoffart** *Commissioner* North Dakota Public Service Commission	**Name** *Title* Org	**Kevin Thompson** *Commissioner* Arizona Corporation Commission

CCIF Advisory Committee – Consumer Advocates

			
Michele Beck *Executive Director* Utah Office of Consumer Services	**Tom Content** *Executive Director* Citizens Utility Board of Wisconsin	**Joseph Pereira** *Director* Colorado Office of the Utility Consumer Advocate	**Heather Sanborn** *Public Advocate* Maine Office of the Public Advocate

CCIF Advisory Committee – Electric Company Reps

			
Corynne S. Arnett *Executive Vice President & Chief Regulatory & Customer Officer* Dominion Energy	**Robert S. Kenney** *President* Xcel Energy Colorado	**Matthew Satterwhite** *SVP & Head of U.S. Policy & Regulatory Strategy* National Grid	**Heather Shirley Smith** *Vice President, Regulatory Affairs and Policy- SC* Duke Energy Corporation

CCIF Signature Process



Large, open **kickoff forum** (collocated with NARUC & NASUCA Annual Mtgs.) to introduce topic.



Series of 3 smaller, invitation-only **summits** where the 3 groups engage in facilitated dialogue.

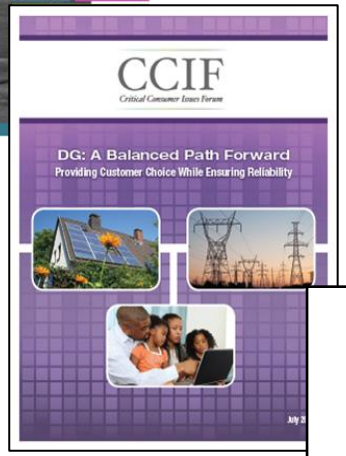


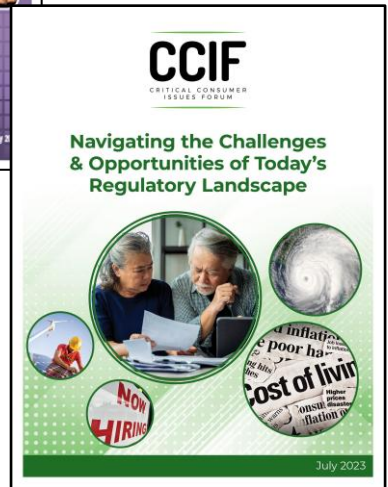
Report to share key takeaways with the broad stakeholder community and to serve as a foundation for **outreach and additional dialogue**.

CCIF Reports

- *Grid Modernization,* July 2011
- *Regulatory Process,* July 2012
- *Distributed Energy Resources,* July 2013
- *Distributed Generation,* July 2014
- *Evolving Distribution System,* July 2015
- *Consumer Solutions,* July 2016
- *Connecting Communities,* July 2017
- *Security & Resilience at the Distribution Level,* July 2018
- *Driving a Customer-Focused Energy Future,* July 2019
- *The Path to a More Resilient Energy Grid,* July 2020
- *Supporting Electricity Customers Through Times of Crisis,* July 2021
- *Customer-Centered Clean Energy Transition,* July 2022
- *Navigating Today's Regulatory Landscape*, July 2023
- *Exploring Rate Design,* July 2024
- *Demand Growth & Risk Management,* July 2025
- *Energy Security Through Resource Adequacy,* July 2026







All CCIF reports available at ***CCIForum.com***.

Special Thanks

- NARUC, NASUCA & EEI leadership & teams
- Other Collaborators: NARUC Staff Subcommittees on Electricity, Energy Resources & the Environment, Consumers & the Public Interest, Critical Infrastructure, Rate Design, and Electric Reliability & Resilience
- All participants & supporters

Special Recognition

Hon. Emile Thompson, DC







Special Recognition

Hon. Ann Rendahl, Washington







Special Recognition

Hon. Michael Moody, Michigan







CCIF 2026-2027 Topic

Common Ground On Grid Investment & Customer Value

Powering the Future Amid Growing Economic, Political & Public Pressure

- Achieving shared objectives of 3 core groups (safe, adequate, reliable, and resilient electric service at just and reasonable rates) is becoming more challenging as electricity demand grows, infrastructure ages, investment needs increase, and customers feel the strain of rising costs across nearly every aspect of daily life.
- Pressure from political leaders and the public related to overall energy costs seems to be at an all-time high, and foundational regulatory approaches are questioned in the quest for quick solutions.
- CCIF will explore these growing pressures and endeavor to find common ground re foundational regulatory constructs, present and future challenges and opportunities, and potential approaches to evaluate necessary long-term investment in the grid while delivering measurable value to customers.

CCIF 17th Annual Kickoff (Nov 2026)



Grid Investment & Customer Value





CCIF 2027 Summit Series

1: **Feb 25-26, 2027** (Thurs-Fri) in **Western US**

2: **March 23-24, 2027** (Tues-Wed) in **Eastern US**

3: **April 26-27, 2027** (Mon-Tues) in **Middle US**



Panel: Decision-Making from a Pressure Cooker



Moderator:

Katrina McMurrian, CCIF

Panelists:

Hon. Davante Lewis, Louisiana PSC

Hon. Michael Moody, Michigan Dept. of AG



Carrie Templeton, Alliant Energy





www.CCIForum.com ♦ X(Twitter): @CCIForum