

# DRAFT

## NATIONAL ASSOCIATION OF STATE UTILITY CONSUMER ADVOCATES

### 2024 MID-YEAR MEETING

Madison Concourse Hotel

Madison, Wisconsin

June 9-12, 2024

Registration and all sessions will be in the Capital Ballroom A&B unless otherwise noted in the agenda. Dress is business casual or casual (ties not necessary)

#### Sunday – June 9, 2024

Noon – 5:00 pm Registration  
*-Please pick up your meeting name badges*

Located at: <https://www.nasuca.org> or  
<https://www.nasuca.org/event/2024-nasuca-mid-year-meeting/>  
*-Meeting Agenda*  
*-Bios and Headshots for Speakers*  
*-Meeting Registrants List*

#### NASUCA Meeting Begins

1:30 pm – 5:00pm *Closed Business Session*

- Officer Reports
  - Cindy Schonhaut (CO) - Secretary's Report  
(Vote on Minutes from the Annual meeting)
  - Patrick Cicero (PA) - Treasurer's Report
  - Michael Moody (MI) - President's Report
- Executive Director's Report
- Committee Reports
  - Work Draft Resolution
- Discussion on Artificial Intelligence
- Roundtable of the States

5:00 pm – 6:30 pm Wine and Cheese Reception (*Wisconsin Ballroom*)  
*\*\*Open to All Meeting Registrants and Speakers\*\**

Dinner on your own

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**Monday – June 10, 2024**

7:30 am – 8:15 am Registration and Breakfast (1<sup>st</sup>, 2<sup>nd</sup>, and 3<sup>rd</sup> Ward)  
*\*\*Breakfast available to NASUCA meeting registrants and Speakers\*\**

**Open Session Begins**

8:15 am – 8:30 am ***Welcome***

Michael Moody Division Chief, Special Litigation Division, Michigan  
Department of the Attorney General

8:30 am – 9:25 am ***Consumer Protection panel – Increasing Customer Protections to Reflect Increasingly Extreme Weather***

Consumers are facing more frequent and extreme heat waves in the summer and polar vortexes' in the winter. This panel will address the impact these weather extremes are having on consumers and review strategies and targeted efforts around the country to enhance consumer protections around service shut offs and bill arrearages.

Moderator:

Patrick M. Cicero Consumer Advocate, Pennsylvania Office of Consumer Advocate

Speakers:

Karen Lussen National Consumer Law Center  
John Howat National Consumer Law Center  
TBD

9:35 am – 10:30 am Accounting or Telcom Panel

Moderator:

TBD

Speakers:

TBD  
TBD  
TBD

10:30 am – 11:00 am Coffee Break

11:00 am – 11:55 am ***Water Panel - Asking the Right Questions About Cybersecurity***

Cybersecurity is a top concern for our nation's critical infrastructure. However, commissions and consumer advocates are not likely to have in-house expertise on cybersecurity. So, what do we need to know in order to ask the right questions when facing this issue in a commission case? This panel will help us get to the right questions.  
*"If you do not know how to ask the right question, you discover nothing." – W. Edwards Deming*

Moderator:

Angela Schaben Missouri Office of Public Counsel

Speakers:

TBD  
TBD  
TBD

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- 12:00 pm – 1:30 pm Heads of Office Lunch (*Conference I*)  
-Open to office heads or their assigned deputy if the office head is not in attendance
- 12:00 pm – 1:30 pm Others - Lunch Break – grab a friend and go...
- 1:30 pm – 1:55 pm ***Fireside Chat – North American Electric Reliability Corporation (NERC) – Member Representatives Committee (MRC)***
- Michael Moody Division Chief, Special Litigation Division, Michigan Department of the Attorney General, NASUCA Representative, NERC MRC
- Jennifer Flandermeyer Director, Cybersecurity Public Policy, NextEra Energy, Chair, NERC MRC - Invited
- 2:00 pm – 2:55 pm ***Electric Panel – Planning for Hyperscale Load***
- America’s manufacturing resurgence, data center growth due to artificial intelligence, electric vehicle load and other electrification efforts are pushing the limits of what our current electric system can provide. This panel will identify the generation and transmission planning challenges we will face meeting this load growth and will discuss strategies for how advocates can best protect consumers.
- Moderator:  
Chris Ayers Executive Director, North Carolina Utilities Commission Public Staff, NASUCA President
- Speakers  
Greg Poulos Executive Director, Consumer Advocates of the PJM States  
TBD  
TBD
- 3:00 pm – 3:30 pm ***FERC Update – Current Litigation Issues***
- Jason T. Gray Partner, Duncan & Allen, Washington, DC
- 3:30pm – 4:00 pm Coffee and Snack Break
- 4:00 pm – 5:00 pm ***“Vignettes”***  
*“noun /vin-yet/: a brief evocative description, account or episode”*
1. Western RTO Governance Proposal – Consumer Advocate Issues  
Michele Beck – Director, Utah Office of Consumer Services
  2. EPRI EV Update  
Katherine Stainken – Team Lead, Principal, Electric Transportation, EPRI
  3. Declining Reserves for U.S. Electric Grid – Blackouts Predicted  
Thomas Popik - Chairman and President of the Foundation for Resilient Societies

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5:30pm – 7:30pm **NASUCA Reception**  
*\*\*Open to All Meeting Registrants and Speakers\*\**

**Location:** TBD

**Awards to Be Presented**

**Popowsky Awards (Exceptional Service to NASUCA)**

**Service Award (Service to NASUCA)**

Dinner on your own

**Tuesday – June 11, 2024**

7:15 am – 8:00 am Registration and Breakfast (1<sup>st</sup>, 2<sup>nd</sup>, and 3<sup>rd</sup> Ward)  
*\*\*Breakfast available to NASUCA meeting registrants and speakers\*\**

**Open Session Begins**

8:30 am – 10:30 pm ***DOE/LBNL Technical Training***

Session 1: 8:30am – 9:25 am

Session 2: 9:30 am – 10:30 am

10:30 am – 11:00 am Break-Coffee and Tea

11:00 am – 12:00 am Gas panel – Certified and Renewable Natural Gas

Gas Utilities have proposed using certified and renewable natural gas to continue to provide gas service for customers while meeting emission reduction mandates. This panel will discuss what

Moderator:

Blaise Michna                      Public Utility Engineer, North Carolina Utilities Commission  
Public Staff, Natural Gas Committee Co-Chair

Speakers:

John Gunnells                      Senior Manager, State Affairs, American Gas Association  
TBD  
TBD

12:00 pm – 1:30 pm Consumer Advocates of the PJM State (CAPS) – Board Meeting  
Room Location TBD – Contact Greg Poulos

12:00 pm – 1:30 pm Others - Lunch Break – grab a friend and go...

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1:30 pm – 2:25 pm

*Artificial Intelligence – What does the Future Hold*

Meeting the generation and transmission needs of artificial intelligence (AI) seems to drive many conversation, but less time is spent examining how AI can and will be used in the utility space in the future. This panel will examine the positive use cases for AI in utility service and discuss the possible consumer benefits and risks as utilities deploy AI.

Moderator:

TBD

Speakers

TBD

TBD

TBD

2:30 pm – 3:30 pm

*Federal Speakers*

2:35 pm – 3:00 pm

Update on the Federal Energy Regulatory Commission's Office of Public Participation

- Nicole Sitaraman – Acting Director, FERC OPP
- Joseph A. Rosenthal – Senior Policy Advisor, FERC OPP

3:00 pm – 3:30 pm

TBD

3:30pm – 4:00 pm

Coffee and Snack

4:00 pm – 5:00 pm

*“Vignettes”*

*“noun /vin-yet/: a brief evocative description, account or episode”*

- 1.
- 2.
3. AARP Update  
-William Malcolm

**End of Open Sessions** - Dinner on your own

**Wednesday – June 12, 2024**

8:30 am – 9:00 am

Continental Breakfast –

*\*\*Breakfast open to NASUCA meeting registrants and speakers\*\**

9:00 am – 11:00 am

Closed Session for Members of NASUCA

-Informal NASUCA Member Roundtable Discussion

*Meeting End*

**Save the dates:**

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2024 NASUCA Annual Meeting – November 10-13, 2024 – Anaheim, CA (with NARUC)

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