



Oregon Citizens'
Utility Board

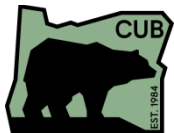
Oregon Energy Affordability Efforts

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Oregon's Energy Affordability Act

- In 2021, Oregon passed [HB 2475](#): The Energy Affordability Act
- Directs the Oregon Public Utility Commission (PUC) and Oregon's Investor-Owned Utilities to consider energy burden on customers and other economic, social equity or other environmental justice factors that affect affordability
- [UM 2211](#) – PUC's HB 2475 implementation docket has authorized interim Income Qualified Bill Discount (IQBD) programs



Interim Bill Discount Programs - Electric

Portland General Electric

	SMI %	Bill Discount
Tier 1	0-30%	25%
Tier 2	31-45%	20%
Tier 3	46-60%	15%

Pacific Power

	SMI %	Bill Discount
Tier 1	0-20%	40%
Tier 2	21-60%	20%



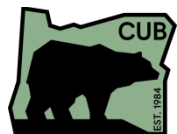
Interim Bill Discount Programs - Gas

Northwest Natural Gas

	SMI %	Bill Discount
Tier 0	0-15%	40%
Tier 1	16-30%	25%
Tier 2	45%	20%
Tier 3	60%	15%

Cascade Natural Gas

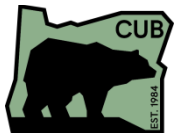
	SMI & FPL %	Bill Discount
Tier 1	0-15% SMI or 0-25% FPL	95%
Tier 2	16-30% SMI or 26-50% FPL	70%
Tier 3	31-45% SMI or 51-100% FPL	45%
Tier 4	46-60% SMI or 101-150% FPL	15%



Interim Bill Discount Programs - Gas

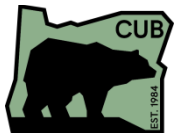
Avista Utilities

	SMI %	Bill Discount	Arrearage Programs
Tier 1	0-5%	90%	Arrearage forgiveness
Tier 2	6-20%	60%	
Tier 3	21-40%	25%	Arrearage Management Program
Tier 4	41-60%	15%	



Self-Attestation and Auto Enrollment

- Customers can self-attest income to the utilities, or in some cases to local Community Action Agencies and be placed in the proper tier level.
- Utilities have collaborated with Oregon Housing and Community Services to receive customer data on LIHEAP sign ups so customers can be auto-enrolled into the correct tier.



Ongoing Investigations and Program Development

- Further investigations into Oregon's energy burden
 - Low Income Needs Assessments of utility service areas
 - Measuring energy burden reduction – what does energy burden in OR look like?
- Potential for deeper discounts and other possible affordability efforts, including energy efficiency and weatherization

