

# **NATIONAL ASSOCIATION OF STATE UTILITY CONSUMER ADVOCATES**

## **2022 MID-YEAR MEETING**

**Indianapolis, IN**

**Bios and Headshots**



**Chris Ayers**  
**Executive Director**  
**North Carolina Utilities Commission Public Staff**

Christopher J. Ayers has served as Executive Director of the North Carolina Utilities Commission Public Staff since July 1, 2013 and currently serves as President of the National Association of State Utility Consumer Advocates (NASUCA). The Public Staff represents the using and consuming public and investigates electric, gas, water, wastewater, and transportation matters before the North Carolina Utilities Commission. Prior to joining the Public Staff, he practiced law in Raleigh, North Carolina with the law firm of Poyner Spruill LLP from June 2009 to July 2013 and Hunton & Williams LLP from August 2003 to June 2009. He served a two-year term on the North Carolina Environmental Management Commission from July 2011 through June 2013.

Mr. Ayers serves on the Consumer Advocates for the PJM States Board of Directors, Department of Energy Electricity Advisory Committee, Critical Consumer Issues Forum Executive Committee, Financial Research Institute Advisory Board, Keystone Energy Board, New Mexico State University Center for Public Utilities Advisory Council, and is Chairman of the State Employees Credit Union Board of Directors.

Mr. Ayers earned his undergraduate degree from Duke University and received his Juris Doctor with Honors from the University of North Carolina. He resides in Apex, North Carolina with his wife Rebecca.



**Richard Berkley, Esq.**  
**Executive Director, New York's Public Utility Law Project**

Richard A. Berkley, Esq. is the Executive Director of New York's Public Utility Law Project. Previously Mr. Berkley was Chief of Staff and Counsel to Senator Kevin Parker of the New York State Senate, and before that he was Director of the Senate Committee on Energy and Telecommunications. He was Counsel to Assemblyman Richard Brodsky, Chair of the Committee on Corporations, Authorities and Commissions, and served as Information Technology Attorney and Assistant Counsel for the State Office of Children and Family Services. He was also Telecommunications and Cable Franchise Counsel for the City of New York, and worked at the State of Wisconsin's Public Service Commission while in law school. He is a member of the bar of the State of New York and the State of New Jersey. He received his Juris Doctorate from the University of Wisconsin, master's of arts from New York University, and bachelor's of arts from Fordham University-College at Lincoln Center.



**JESSICA BRAHANEY CAIN**  
**VICE PRESIDENT, CUSTOMER OPERATIONS**  
**EVERSOURCE ENERGY**

Jess Cain is Vice President-Customer Operations & Assistance Programs across Eversource Energy in Connecticut, Massachusetts, and New Hampshire. She began her career in IT at Accenture and shifted paths to strategy, change management and customer operations. She is responsible for ~1000 employees across Billing, Payment, Meter Reading and Collection's areas. Jess is a strong advocate for policy changes in Customer Assistance energy programs to most effectively and efficiently identify customers who need assistance and provide them the best programs and protections available



**Frank Canavan**  
**Manager, State Affairs**  
**American Gas Association**

Frank Canavan is the state affairs manager for the American Gas Association. For nearly three years he has worked at the state and local levels to advance the efforts of America's natural gas utilities in advocating for policies that support local energy companies, their customers, and their communities.

Frank is a graduate of the Schreyer Honors College at Pennsylvania State University with degrees in History and International Politics. In 2020 Frank received his J.D. from the Antonin Scalia Law School at George Mason University and is a member of the DC Bar.



**Jeremiah Doner**  
**Director of Competitive Transmission and Cost Allocation**

Jeremiah Doner has been with MISO for 15 years with various roles across the organization. His current role is in Transmission Planning as the Director of Competitive Transmission and Cost Allocation focusing on MISO's Reliability Imperative work on long-range transmission planning and cost allocation. Hired by MISO out of college his first role focused on transmission cost allocation, including supporting the development of MISO's Multi-Value Project provisions. Other areas of focus included supporting the South Region integration and MISO's compliance with Order 1000. After seven years working in Transmission Planning Jeremiah took multiple roles in different parts of the organization including seams operations, strategy and business development, and most recently external affairs focusing on seams policies and new member integrations. Jeremiah holds a B.S. and M.S. in Economics from Illinois State University.



**Jennifer Easler**  
**Director, Office of Consumer Advocate**  
**Iowa Department of Justice**

Jennifer Easler has been an attorney in the Office of Consumer Advocate since 1996 and served as interim director from June 2010 until January 2011. She has represented the public consumer sector in transmission matters at the Midcontinent Independent System Operator and the Federal Energy Regulatory Commission and served as the consumer advocate representative and chair of the Iowa Energy Center Advisory Council.

Easler serves on the Executive Committee for the National Association of State Utility Consumer Advocates. She served on the executive committee of the State Energy Efficiency Action Network facilitated by the U.S. Department of Energy and U.S. Environmental Protection Agency from 2010 to 2016, and she received the Midwest Energy Efficiency Alliance Leadership Award.

She has a bachelor's in finance from the University of Iowa and a law degree from Drake University.



**Bill Fine**  
**Utility Consumer Counselor**  
**State of Indiana**

Bill Fine was appointed the 24th Utility Consumer Counselor (UCC) for the State of Indiana by Governor Eric Holcomb, effective January 9, 2017. He was reappointed in December 2020 to serve through January 13, 2025. Bill brings 40 plus years of experience as a practicing Indiana attorney to his role as the state's Utility Consumer Counselor.

Before joining the OUCC, Bill served in the Indiana House of Representatives, representing the communities of Munster, Highland, Hammond, and Griffith. Bill has also served on the Board of Managers for the Lake County Bar Association, the Lake County Election and Voter Registration Board, and the Indiana Public Defender Commission.

Bill oversees a dedicated staff of more than 50 professionals including attorneys, analysts, engineers, and additional employees who represent Indiana's residential, commercial, and industrial ratepayer interests in state and federal utility regulatory proceedings. He was recently named Vice President of the National Association of State Utility Consumer Advocates (NASUCA). He is a member of the Critical Consumer Issues Forum (CCIF) Advisory Committee and served on Indiana's 21<sup>st</sup> Century Energy Policy Development Task Force (2019-20).

A Hammond native, Bill is a graduate of the Indiana University School of Law (Bloomington), Purdue University (MA), and is a Phi Beta Kappa graduate of Indiana University



**Sarah Freeman**  
**Commissioner**  
**Indiana Utility Regulatory Commission**

Sarah Freeman was appointed by Governor Mike Pence as Commissioner on September 19, 2016, and was most recently reappointed by Governor Eric Holcomb on December 20, 2021. Commissioner Freeman sits on the Board of Directors of the NARUC and chairs its Subcommittee on Education and Research. She is a member of the NARUC Committee on Telecommunications and represents NARUC members on the Board of Directors for the Universal Service Administrative Company. Freeman also is President of the Organization of MISO States.

Prior to her appointment, Commissioner Freeman served as a senior staff attorney with the nonpartisan Indiana Legislative Services Agency, where she drafted utility and transportation legislation and served as counsel to numerous legislative committees.

A native Hoosier, Commissioner Freeman earned her undergraduate degrees in psychology, French, and political science from Indiana University – Bloomington and her juris doctor degree from the Indiana University Maurer School of Law.



**Robert Gramlich**  
**Founder and President**  
**Grid Strategies, LLC**

Rob Gramlich is President of Grid Strategies LLC, a consultancy focused on transmission and power market reforms for low cost decarbonization. He is also Executive Director of Americans for a Clean Energy Grid and of Working for Advanced Transmission Technologies (WATT Coalition). Rob was previously Senior VP at the American Wind Energy Association, Economic Advisor to FERC Chairman Pat Wood III, and Senior Economist at PJM Interconnection. Grid Strategies' clients include renewable industries, consumer interests (including PJM CAPS, ELCON, Clean Energy Buyers Association, and a couple large C&I customers), states, environmental NGOs and RTOs.



**Jason T. Gray**  
**Partner, Duncan & Allen LLP**  
**Washington, D.C.**

Mr. Gray is a partner with Duncan & Allen LLP. For over 15 years, he has focused on representing consumer advocates, large wholesale customers, and state agencies in a variety of energy-regulatory proceedings before FERC, state commissions, and state and federal courts.





**Tom Hassenboehler**  
**Partner, Coefficient Group**

Tom Hassenboehler has a career history of being at the center of many of the major energy and environmental laws and debates of the last decade. He most recently served as the Chief Counsel for Energy and Environment at the U.S. House Committee on Energy and Commerce under Chairman Greg Walden (R-Oregon). Tom brings to the Coefficient team over fifteen years of experience executing successful legislative, business, and communications strategies in senior House, Senate and private sector positions. Tom is the founder and Executive Director of the [Energy Consumer-Market Alignment Project \(EC-MAP\)](#).

During his time in the House, he led and managed the issues and staff under the jurisdiction of the Subcommittees on Energy and Environment. He successfully oversaw bipartisan Committee passage of reauthorizations of several energy and environmental laws, and the launching of the Powering America hearing series, a comprehensive review of emerging issues affecting the nation's electricity markets.

He previously served as Chief Counsel for Energy under Chairman Fred Upton (R-Michigan) where he helped to shepherd through enactment of several legislative initiatives, including oil export reform and critical electric infrastructure protections in the FAST Act. He also often represented the Committee in international bilateral and multi-lateral meetings and Conferences, including multiple delegations related to energy trade, exports and international climate policy.

Before his roles in the U.S. House, he worked in the private sector as the Vice President of Policy Development and Legislative Affairs for America's Natural Gas Alliance, a trade association representing 30 of the nation's largest independent oil and gas producers. While at ANGA, he helped to lead a multi-million-dollar coalition of member company operatives and consultants to advance the market development and use of natural gas as a transportation fuel, while also providing broader natural gas related policy and lobbying efforts on behalf of the member companies.

Tom's earlier experience was in the Senate as Counsel for the Committee on Environment and Public Works under Ranking Member Jim Inhofe (R-Oklahoma). He focused on Clean Air Act, climate and fuels-related issues while conducting bipartisan oversight and overseeing the confirmation process of several Obama appointees to the EPA. He began his career working on various issues that led to the formation of the Energy Policy Act of 2005 and Energy Independence and Security Act of 2007 for the Energy and Commerce Committee under former Chairman Billy Tauzin (R-Louisiana) and Joe Barton (R-Texas). A native of New Orleans, Tom received both his undergraduate and juris doctorate degrees from Louisiana State University. Tom's proven ability to lead through effective coalition building, bipartisan negotiating, and creative thinking on a range of complex and diverse issues broadly affecting energy and environmental policy helps to provide the Coefficient Group's clients with meaningful and measurable outcomes.



**Ben Havumaki**  
**Senior Associate**  
**Synapse Energy Economics**

Ben Havumaki is a Senior Associate at Synapse Energy Economics, where he works on a range of regulatory topics but focuses particularly on grid modernization and rate design. Ben also leads Synapse's macroeconomic modeling efforts.



**Elin Swanson Katz**  
**Director, Office of Public Participation (OPP)**  
**Federal Energy Regulatory Commission**

Elin is the OPP's inaugural Director. Established in 2021 OPP will assist the public with Commission proceedings. As Director, Elin leads a growing OPP team that provides direct outreach and education to the public to facilitate greater understanding of Commission processes and support broader participation in matters before the Commission. OPP serves as a liaison for environmental justice communities, Tribal members, landowners, consumer advocates, and other historically underrepresented stakeholders, and responds to inquiries and requests for administrative and technical assistance from members of the public.

Elin previously served as Consumer Counsel for the State of Connecticut, as well as President of the National Association of State Utility Consumer Advocates. She was also the VP of Utilities for Tilson, a technology company that builds telecommunications infrastructure, including broadband and 5G technology.



**Ronald Keen**  
**Senior Energy Advisor, National Risk Management Center,**  
**Cybersecurity and Infrastructure Security Agency (CISA), U.S.**  
**Department of Homeland Security**

Currently a Senior Advisor on Space and Cybersecurity within the National Risk Management Center, Cybersecurity and Infrastructure Security Agency (CISA) at the U.S. Department of Homeland Security, Ronald Keen is a retired Air Force officer with an extensive background in intelligence and space systems operations, as well as critical infrastructure protection. Concluding a distinguished military career, Ron accepted the position as a Division Director in the Indiana State government directing research and testifying on issues within the utility regulatory environment with an emphasis on energy, cybersecurity and critical infrastructure. He accepted his current position with the Department after retiring from State government service. Ron earned his Bachelors at Southwest Texas State University and is a graduate of Embry Riddle Aeronautical University with a Masters in Aeronautical Science. A published author, Ron and his wife, Susan, have five children.



**Kathy Knoop**  
**Manager, Electric Vehicle Integration Solutions**  
**General Motors**

Kathy Knoop is the manager of electric vehicle grid integration solutions at General Motors within the EV Charging Ecosystem team. The EV Charging Ecosystem team is focused on EV charging infrastructure, education, and engagement, charging products and solutions, the Ultium Charge 360 experience, and related go-to-market strategies comprising a rapidly expanding EV ecosystem. In this role Kathy is responsible for working with utility companies from across the US on partnerships with GM that will support EV customer charging. In her previous roles she has served as the principal Electric Vehicle subject matter expert at both Salt River Project and Arizona Public Service. In these roles she has focused on EV program development, stakeholder partnerships, EV load management and demand response. Kathy regularly presents EV related topics to both internal and external audiences to assist them with a greater understanding of the issues surrounding transportation electrification.

During Kathy's 20+ years in the utility business, she has also worked on supporting utility environmental compliance and sustainability programs, including greenhouse gas emission analysis and reporting as well as several years in power generation operations. Kathy currently serves on the Phoenix Environmental Quality and Sustainability Committee and the Phoenix City Council EV ad-hoc committee. Kathy was born in Phoenix, Arizona and attended Arizona State University. She holds a bachelor's degree in Chemistry as well as master's degree in Environmental Management from Arizona State University.



**David Konisky**  
**Lynton K. Caldwell Professor of Environmental Studies**  
**Paul H. O'Neill School of Public and Environmental Affairs**  
**Indiana University**

David Konisky is Co-Director of the [Energy Justice Lab](#) at Indiana University. His research and teaching focuses on U.S. environmental and energy policy and politics. His research has been published widely in leading political science, public policy, and general science journals, and he has authored or edited six books, including *Fifty Years at the U.S. Environmental Protection Agency: Progress, Retrenchment, and Opportunities*, (Rowman & Littlefield, 2021, with A. James Barnes and John D. Graham) and *Cheap and Clean: How Americans Think about Energy in the Age of Global Warming* (MIT Press, 2014, with Steve Ansolabehere). David's research has been funded by the National Science Foundation, the U.S. Department of Energy, the Russell Sage Foundation, and the Alfred P. Sloan Foundation. David earned his Ph.D. in political science from the Massachusetts Institute of Technology, and he also holds master's degrees in environmental management and international relations from Yale University, and an undergraduate degree in history and environmental studies from Washington University in St. Louis.



**Chris Krygier**  
**Chief Strategy Officer**  
**Global Water Resources, Inc.**

Mr Krygier has served as CSO at Global Water Resources, Inc., since June 2020. Mr. Krygier oversees acquisitions, regulatory affairs and strategy for the company. Mr. Krygier brings over 15 years of experience in operations management, regulatory strategy, and capital deployment for large projects and transactions, along with multi-state experience and industry knowledge. Prior to joining the Company, Mr. Krygier held various roles at Liberty Utilities (subsidiary of Algonquin Power & Utilities Corporation) from March 2012 to June 2020. As Director of Operations, Mr. Krygier oversaw approximately 75,000 water/wastewater utility customers in Arizona and Texas, from late 2018 to mid-2020; as Director of Rates and Regulatory Affairs, he oversaw all regulatory commission activities for six states and approximately 330,000 customers, from early 2017 to late 2018; and as Director of Regulatory and Government Affairs, he oversaw regulatory commission activity for three states and approximately 55,000 customers from late 2013 to late 2017. He has extensive experience representing utilities before the Arizona Corporation Commission, other public utility commissions, and municipal and county governments regarding the formulation of policy, rates, and regulations. Mr. Krygier holds a Master of Business Administration and a Bachelor of Science in Economics from Arizona State University's W.P. Carey School of Business and is a Certified Management Accountant.



**David S. Lapp**  
**Maryland People's Counsel**

David S. Lapp was appointed People's Counsel in 2021 by Maryland Attorney General Brian E. Frosh. David has 30 years of combined experience as a lawyer, policy analyst and writer focusing on public policy and corporate accountability in important segments of the economy. His positions have required mastery of complicated legal issues and competing public policy goals. For the past 23 years as an attorney, his work has emphasized state and federal regulatory policy in the utility, tobacco and healthcare industries.

Until his appointment as People's Counsel, David worked from 2004-2020 as an Assistant Attorney General in the Office of the Attorney General of Maryland (OAG). In his most recent position at OAG, David served as Deputy Counsel for the Maryland Department of Health, addressing healthcare industry regulation and providing advice and representation to the State Medicaid Program. Before that, as Chief Counsel of the OAG's Tobacco Enforcement Unit, he was a leader in state and national efforts to enforce the national tobacco Master Settlement Agreement against the major cigarette manufacturers.

For more than 10 years prior to his work at OAG, David advocated on behalf of consumer and environmental interests in the field of utility regulation, first as a writer and policy analyst, and then as an attorney, primarily representing and advising state regulatory commissions and environmental and consumer advocates.

David graduated in 1998 from the University of Maryland School of Law, Order of Coif. He served as Articles Editor of the Maryland Law Review and received several academic awards. Following law school, he served as a law clerk on the Maryland Court of Appeals for Judge Howard Chasanow. He received his Bachelor of Arts with honors in 1989 from Earlham College in Richmond, Indiana.



**Dan LeFevers**  
**Director, State and Consumer Programs**  
**GTI Energy**

Dan is currently Director of State and Consumer Programs at GTI Energy. Dan is responsible for engaging Utility Commissioners across the country to provide education regarding the value of consumer-focused energy R&D. Dan also interfaces with regulatory and marketing staff of energy utilities to shape national collaborative energy R&D programs. Dan was previously the Vice President of

Federal Public Affairs for Waste Management and Director of Washington Operations for GTI. Dan has over 20 years' experience with energy policy and projects including extensive collaboration with scientists and engineers to develop, deploy and demonstrate new energy technologies. Most recently Dan is coordinating hydrogen related R&D and project development.

Dan has a BA in speech communications and a master's degree in organizational leadership both from Lewis University in Illinois.





**Shelby Linton-Keddie**  
**Senior Director, State Energy and Regulatory Policy**  
**Edison Electric Institute**

Ms. Linton-Keddie serves as Senior Director, State Energy and Regulatory Policy at the Edison Electric Institute in Washington, D.C., where she oversees EEI's national engagement and strategy on state regulatory issues before public utility commissions. Prior to joining EEI, she came from the Commonwealth of Pennsylvania, where she held various positions including an Assistant Small Business Advocate, Manager, State Regulatory Strategy and Sr. Legal Counsel for Duquesne Light Company, Counsel to Pennsylvania Public Utility Commissioner Pamela Witmer, an Associate at the law firm of McNees, Wallace and Nurick, LLC, and an intern at the PA Office of Consumer Advocate. In each of these roles, she has concentrated her focus on energy and provided innovative and effective strategy on a wide range of utility regulatory and legislative issues.

Ms. Linton-Keddie received her J.D. from the Dickinson School of Law of The Pennsylvania State University, where she served as Managing Editor of the *Penn State International Law Review*. In addition, Ms. Linton-Keddie holds a B.S., *cum laude*, and a M.Ed. from Millersville University.



**Mark Newton Lowry**  
**President**  
**Pacific Economic Group**

Mark Newton Lowry, President of PEG Research, has more than thirty years of experience as an industry economist. Best known for his work on the economics of energy utilities, his specialties include performance-based regulation ("PBR"), other alternatives to traditional rate regulation ("Altreg"), and statistical research on utility performance. A focus of his current work is the role that PBR can play in regulating the electric "utility of the future." He recently authored two white papers on this topic for Lawrence Berkeley National Laboratory.

In addition to his managerial responsibilities, Dr. Lowry supervises empirical research on utility performance and industry price and productivity trends, designs Altreg mechanisms, and gives expert witness testimony. He has testified dozens of times on Altreg and his utility performance research. His testimony has featured path-breaking applications of production economics in the regulatory arena.

His practice is multinational in scope and has included dozens of projects in Canada, where PBR is used in most populous provinces. He can assist clients in French and Spanish as well as his native English

Work for diverse clients has given his practice a reputation for objectivity and dedication to good regulation. He has for many years advised the Edison Electric Institute on Altreg issues and leads a Regulatory Strategy workshop at EEI's Advanced Rates Course. He has advised regulators in Australia, Canada, and Latin America.

Dr. Lowry was previously a Vice President at Christensen Associates. He also taught energy economics as an Assistant Professor at the Pennsylvania State University and was a Visiting Professor at l'Ecole des Hautes Etudes Commerciales in Montréal. His research and teaching featured the use of mathematical theory and econometrics in industry analysis.

A northeast Ohio native, Mark attended Princeton University and holds a BA in Ibero-American Studies and a Ph.D. in applied economics from the University of Wisconsin. He has authored numerous professional publications and chaired many conferences on Altreg and benchmarking.



**Robert Mork**  
**Vice President, International Regulatory Affairs**  
**Heimdall Power**

Robb Mork is vice president for international regulatory affairs at Heimdall Power, a Norway-based provider of dynamic line rating (DLR) hardware and software. Robb works on reducing regulatory barriers to the uptake of DLR and other grid-enhancing technologies in Europe, the U.S. and elsewhere. A lawyer by background, Robb has recently completed a master's degree at the University of Stavanger studying the coming energy transition. Prior to moving to Norway, Robb spent more than twenty years leading the federal practice at the Indiana Office of Utility Consumer Counselor. At the OUCC, he took on roles including president of the Consumer Advocates of PJM States, chair of the NASUCA electric committee, and on the Energy and Environmental Markets Advisory Committee of the U.S. CFTC. Mork is a recipient of NASUCA's Popowsky Outstanding Service Award, and he received his law degree from Indiana University and his undergraduate degree from Yale.



**Kristin Munsch**  
**Senior Assistant General Counsel**  
**Commonwealth Edison Company**

Kristin Munsch is Senior Assistant General Counsel for the Commonwealth Edison Company, an electric utility which serves almost ten million people in the northern Illinois area. Her work focuses on regulatory policy and litigation, including the implementation of Illinois' most recent energy legislation, the Climate & Equitable Jobs Act. Before working with ComEd, Ms. Munsch was the Director for Regulatory and Customer Strategy with National Grid, a combined utility serving customers in New York and Massachusetts where she focused on policies and strategies to advance state and company clean energy goals, including implementation of National Grid's USA Net Zero Plan.

Ms. Munsch comes from a consumer advocacy background, having served as Deputy Director for the Illinois Citizens Utility Board, a nonprofit consumer advocacy group that represents the interests of residential and small-business utility customers, and Assistant Attorney General for the State of Illinois in the Public Utilities Bureau. Over her career she has worked on gas network decarbonization, electric grid modernization, and wholesale markets design as well as state and federal energy policy and legislation.

Before entering law school, Ms. Munsch primarily focused on program design and implementation of federal workforce development and public assistance programs for the City of Chicago and State of Illinois. She is a graduate of Northwestern University and the Chicago-Kent College of Law.

Past memberships include the Illinois Smart Grid Advisory Council, Member Representatives Committee for the North American Electric Reliability Corporation, Board of Directors for the Energy Foundry, the Midwest Energy Efficiency Alliance, and the Smart Energy Consumer Collaborative, President of the Board for the Consumer Advocates of PJM States, LBNL Advisory Committee.



**David Ober**  
**Commissioner**  
**Indiana Utilities Regulatory Commission**

David Ober was appointed by Governor Eric Holcomb on April 2, 2018. He is a member of the NARUC Committee on Water and the Mid-America Regulatory Conference. He also serves as a member of the Board of Directors for the Organization of PJM States, Inc. (OPSI).

Prior to his appointment, Commissioner Ober served House District 82 in the Indiana House of Representatives representing Allen, Elkhart, LaGrange, Noble and Whitley counties (2012-2018).

Commissioner Ober has held a variety of leadership positions throughout his career in state government, including service as a member of the House Ways and Means Committee, as Assistant Majority Whip for the House Republican Caucus (2014-2016), and as Chairman of the House Committee on Energy, Utilities and Telecommunications from 2016 to 2018.

Commissioner Ober is a 2009 graduate of Purdue University Northwest. He and his wife Maggie reside in Indianapolis, Indiana and attend Traders Point Christian Church.



**Caroline Palmer**  
**Senior Regulatory Consultant**  
**Strategen Consulting**

As Senior Consultant at Strategen, Caroline focuses on public utility regulatory issues for the consulting practice. Caroline has expertise in energy and environmental economics, electric power systems, utility regulation, and policy analysis.

Prior to joining Strategen, Caroline worked with the Public Advocates Office (formerly ORA) at the California Public Utilities Commission and with The Utility Reform Network (TURN) on several ratepayer protection issues, including around electric service disconnections, electric vehicle infrastructure, and community solar compensation rates. Caroline has also had experiences developing best practices in clean energy policy at Meister Consultants Group (now Cadmus) as well as providing technical assistance to Massachusetts municipalities with the Metropolitan Area Planning Council (MAPC).

Caroline served as Fulbright Research Fellow in Greece. She holds a Master of Public Policy from the Goldman School at UC Berkeley and a Bachelor of Science in Foreign Service from Georgetown University.



**Anjali Patel**  
**Vice President for Clean Energy**  
**David Gardiner and Associates (DGA)**

Anjali Patel is the Vice President for Clean Energy with David Gardiner and Associates (DGA). Her work focuses on providing companies, organizations, and governments with strategic guidance on policies that are needed to support their climate goals. Anjali's work includes serving as the Policy Director for Americans for a Clean Energy Grid (ACEG), a not-for-profit organization that brings together a diverse coalition of sponsors and supporters interested in expanding long-distance transmission to achieve widespread consumer benefits (e.g. decarbonization, economic development, and improving affordability, resiliency, and reliability). Before joining DGA, Anjali served as the Litigation Supervisor at the Office of the People's Counsel for the District of Columbia where she represented consumers before PJM and in federal and state proceedings. Anjali earned a J.D. from the University of Michigan, an M.S. in Environmental Policy from Drexel University, and a B.A. in Biology and Environmental Studies from Case Western Reserve University.



**Gregory J. Poulos**  
**Executive Director**  
**Consumer Advocates of the PJM States, Inc.**

Greg Poulos has been the executive director for the Consumer Advocates of the PJM States, Inc. (CAPS) since April, 2017. Established in 2013, CAPS is a nonprofit organization whose members include state advocate offices in the 13 PJM states and the District of Columbia. As a whole, the CAPS members represent over 65-million consumers throughout the PJM footprint. As the executive director of CAPS, Greg coordinates the efforts of the member offices, stays active in the PJM stakeholder process, and monitors relevant proceedings at the Federal Energy Regulatory Commission to ensure that the prices consumers pay for reliable, wholesale electric service are reasonable.

Prior to joining CAPS, Greg spent over six years at EnerNOC as a member of the Regulatory Affairs team. While at EnerNOC, Greg regularly represented the company at public utility commissions throughout the Midwest. He also interacted with many regional transmission organizations including PJM, Inc., the Midcontinent Independent System Operator (MISO) and the Alberta Electric System Operator (AESO). Greg earned his undergraduate degree in Political Science from Miami University in Oxford, Ohio. He received his Juris Doctorate with from the Ohio State University Moritz College of Law.





**Evelyn R. Robinson**  
**Managing Partner – State Government Affairs**  
**PJM Interconnect**

Evelyn Robinson develops and maintains effective relationships with consumer advocates and public interest groups in the PJM region. As such, she is the primary point of contact for organizations such as the Ohio Consumers' Counsel, OPSI, CAPS and all Consumer Advocates.

Robinson has forged a working relationship with the consumer advocates, environmental organizations and public interest groups to ensure they are effectively apprised of issues and developments affecting end-use customers

within the PJM footprint.

Prior to joining PJM, Robinson was manager – Government Affairs with Green Mountain Energy Company. She led the regulatory effort as Green Mountain successfully provided cleaner energy to NOPEC, the largest governmental aggregation in the country at that time.

Robinson began her career in the utilities industry with the Ohio Consumers' Counsel (OCC). She served as assistant consumers' counsel for almost 17 years, where she represented residential utility consumers before state and federal regulatory agencies and the courts. Robinson is most proud of her opportunity to argue before the Ohio Supreme Court while at OCC.

Robinson earned her Bachelor of Science from the University of Montevallo, Montevallo, AL. She earned her Juris Doctorate from The Ohio State University College of Law. Robinson is a member of the National Bar Association, the Columbus Bar Association, and the American Association of Blacks in Energy. Robinson also serves on the Board of Advisors for the Institute for Regulatory Policy Studies at Illinois State University, and the Advisory Committee for the Energy Executive Course at the University of Idaho.



**Joseph W. Rogers**  
**Assistant Attorney General, Massachusetts Office of**  
**Ratepayer Advocacy**

Joseph Rogers is an Assistant Attorney General in the Massachusetts Attorney General's Office of Ratepayer Advocacy. The Office discharges the Attorney General's responsibilities as the statutory representative of Massachusetts consumers of gas, electric and telephone utility service. In performing this work, the Attorney General's office appears on behalf of consumers in proceedings before the Massachusetts Department of Public Utilities, the Federal Energy Regulatory Commission, and the Federal

Communications Commission.

Mr. Rogers is the Chair of the National Association of State Utility Consumer Advocates (NASUCA) Natural Gas Committee. He has been employed by the Massachusetts Office of the Attorney General since 1992. Mr. Rogers received his J.D. from Syracuse University College of Law in 1981 and his B.A. *magna cum laude* from Iona College in 1978. Division Chief from October 2001 to March 2007. He was the Assistant Consumer Advocate of the State of New Hampshire from 1985 to 1992. Prior to that, he was in private practice in Massachusetts and New Hampshire.



**Gabriela Sandoval**  
**Director of Race and Equity Policy**  
**The Utility Reform Network**

Gabriela Sandoval serves as Director of Race and Equity Policy for TURN – The Utility Reform Network where she works with legal staff to apply a race equity lens to TURN’s work at the California public Utilities Commission and the state legislature. She also works with community-based organizations throughout the state to build coalitions to improve broadband equity and access, increase energy equity and security and to protect consumer privacy. Before joining TURN, Gabriela was Research Director at the Insight Center for Community Economic Development, a national “think-and-do tank” in Oakland, where the focus of her work was the *Closing the Racial Wealth Gap*

*Initiative*. Previously, Gabriela was a faculty member of the Department of Sociology at UC Santa Cruz. She also served as the academic coordinator for the first professional midwifery school in Mexico. She holds a Ph.D. in Sociology and a Masters in Regional Planning from Cornell University.



**Lisa Schwartz**  
**Program Manager and Strategic Advisor**  
**Lawrence Berkeley Lab's Electricity Markets and Policy**  
**Department.**

Lisa manages work spanning utility regulation, electricity system planning, energy efficiency and other distributed energy resources. She leads Berkeley Lab's innovative [Future Electric Utility Regulation report series](#), tapping leading thinkers to provide multiple perspectives on complex regulatory issues for the electricity sector to inform ongoing discussion and debate. She also leads training for states on integrated distribution system planning. Before joining the lab, Lisa was Director of the Oregon Department of Energy and served as a

Senior Associate at the Regulatory Assistance Project. Earlier, she was a Senior Utility Energy Analyst at the Oregon Public Utility Commission, leading staff work in the areas of resource planning and procurement, distributed and renewable energy resources, and climate change. Lisa received the 2018 Mary Kilmarx Award from the National Association of Regulatory Utility Commissioners, which recognizes individuals “who have gone above and beyond in the name of good governance, clean energy, and the environment.”



**David Spenard**  
**Attorney**  
**Strobo Barkley PLLC**

David Spenard is an attorney with Strobo Barkley PLLC in Louisville, Kentucky. David has over 25 years of experience in the public utility sector including work in rates and service advocacy as well as public health and environmental compliance issues for drinking water and wastewater utilities. Prior to entering

private practice, he served for approximately 3 and one-half years as a Staff Attorney with the Kentucky Public Service Commission and for over 18 years as a consumer advocate in the Kentucky Office of the

Attorney General's Office of Rate Intervention. He was a member of the NASUCA Water Committee from 1997 through 2013 and served as its Chair from 2010 through 2013.

David served 2 terms on the Water Research Foundation's Public Council on Drinking Water and has also served on the Kentucky Division of Water's Drinking Water Advisory Council, KY DOW's Wastewater Advisory Council, and the Kentucky Water Resources Research Institute's Kentucky River Basin Water Supply Assessment Study Advisory Committee (1996). He assisted in representing the interest of NASUCA during negotiated rule-making with the U.S. EPA for revisions to the Total Coliform Rule, and he participated as a member of EPA's Arsenic Small Systems Working Group (2012). David has given presentations on a variety of water-related interests to or through, among others, U. S. EPA, KY DOW, NARUC, NAUSCA, MACRUC, Kentucky Public Service Commission, Kentucky Rural Water Association, West Virginia University, and the Kentucky River Authority. He is currently the Contributing Author for the Kentucky Water Law Survey for *Water and Water Rights* (Matthew Bender).

David has a B.S. in Accounting from the University of Kentucky, a J.D. from the University of Louisville, and a M.S. in Strategic Finance from Indiana University Southeast.



**Karen H. Stachowski**  
**Senior Assistant Attorney General, Financial Division,**  
**Consumer Advocate Unit**  
**Office of Tennessee Attorney General**

Karen is an Assistant Attorney General with the Tennessee Office of the Attorney General, Division of Consumer Protection and Advocate. In this role, she focuses on proceedings before the Tennessee Public Utility Commission (TPUC), which is responsible for regulating Tennessee's investor-owned utility companies. The Consumer Advocate seeks to enforce laws applicable to public utilities, to remove barriers to competition in public utilities markets, and to seek a healthy balance between regulation, competition, and the public interest. It participates in regulatory proceedings before the Tennessee Public Utility Commission and monitors complaints filed against various utilities in the state.

Karen began her legal career with the Tennessee Department of Environment and Conservation where she held various titles and job responsibilities including Deputy Commissioner of Environment, Assistant Commissioner, Managing Legal Counsel and Deputy General Counsel. She also previously worked in the Attorney General's Office in the Law Enforcement and Prosecution Division.

Karen is a graduate of Mississippi University for Women, where she majored in Biology. She attended law school at the Cecil C. Humphreys School of Law at the University of Memphis.

Karen is currently the Chair to the Water Committee of the National Association of State Utility Consumer Advocates (NASUCA). She is a member of the Advisory Board for the Financial Research Institute at the University of Missouri. Karen is also a member of the Tennessee Bar Association, the American Water Works Association, and the Energy Bar Association.



**Rob Thormeyer**  
**Director State, International, and Public Affairs Division,**  
**Office of External Affairs**  
**Federal Energy Regulatory Commission**

In this role, Rob heads up the Commission's outreach to state, international, and Tribal officials, organizing briefings, disseminating information about relevant Commission activities, and expanding the Commission's engagement between state and federal energy officials. This is Rob's second stint at FERC, having worked from 2015-2017 as former Commissioner Colette Honorable's Strategic Advisor. He also served as Director of Communications for the National Association of Regulatory Utility Commissioners for eight-and-a-half years, acting as the primary spokesman for the organization and increasing awareness of the Association's work in the media and with the general public. Rob has also served in senior capacities in both the media and with industry organizations.



**Thomas Wiehl**  
**Staff Attorney**  
**Connecticut Office of Consumer Counsel**

Thomas Wiehl is a Staff Attorney with the Office of Consumer Counsel in Connecticut, where he represents the interests of consumers in matters pertaining to electricity, natural gas, and water, and is OCC's lead attorney in vehicle electrification dockets before Connecticut's Public Utilities Regulatory Authority. Prior to joining OCC, Tom was in-house counsel for a regional petroleum distributor that operated 27 gas stations and convenience stores.



**Tim Woolf**  
**Vice President, Synapse Energy Economics**

Tim has more than 35 years of experience conducting technical and economic analyses of energy and environmental issues, on behalf of a variety of consumer advocates, environmental advocates, regulators, and government agencies. Most of his career has been dedicated to utility regulation and planning, including the review and development of policies and practices regarding energy efficiency and other distributed resources. He served as a commissioner at the Massachusetts Department of Public Utilities from 2007-2011.





**Scott Wright**  
**Executive Director, Resource Planning**  
**Midcontinent Independent System Operator (MISO)**

Scott Wright is the MISO's Executive Director of Resource Planning, which includes Resource Adequacy and Resource Utilization. Prior MISO leadership roles include Market Development/Design and Corporate Strategy. These roles involved the tracking of near- and long- industry trends, identifying key implications and opportunities, working closely with stakeholders and industry thought partners, and developing market reforms. Scott served as the Liaison of the Resource Adequacy Subcommittee in 2020 and 2021.

Prior to MISO, Scott was the Vice President of Corporate Development at ProLiance Energy – overseeing strategic planning, market analysis, capital investment and financial planning and analysis. Additional industry experience includes the utilities practice of A.T. Kearney Management Consulting, economic and policy analysis at the National Renewable Energy Laboratory, and marketing at Pacific Gas and Electric. He has M.S. and B.S. degrees from M.I.T. and Purdue University.