

NATIONAL ASSOCIATION OF STATE UTILITY CONSUMER ADVOCATES

2021 ANNUAL MEETING Bios and Headshots



Juan Alvarado
Director of Energy Analysis
American Gas Association

Juan Alvarado is the Director of Energy Analysis at the American Gas Association, where he provides economic analysis on the gas industry focusing on affordability, efficiency, regulatory, and policy matters. Before joining the AGA last year, Juan was the Director of the Telecommunications, Gas, and Water Division and the Director of Economic Analysis at the Maryland Public Service Commission. In those roles, Juan and his team advised the Commission on economics and telecom, gas, and water industry policy and developments. Juan holds a B.A. in Economics and a B.S. in Finance from the

University of Maryland, College Park, and an M.A. in Industrial Economics from Universidad Carlos III in Madrid, Spain.



Chris Ayers
Executive Director
North Carolina Utilities Commission Public Staff

Christopher J. Ayers has served as Executive Director of the North Carolina Utilities Commission Public Staff since July 1, 2013. The Public Staff represents the using and consuming public and investigates electric, gas, water, wastewater, and transportation matters before the North Carolina Utilities Commission. Prior to joining the Public Staff, he practiced law in

Raleigh, North Carolina with the law firm of Poyner Spruill LLP from June 2009 to July 2013 and Hunton & Williams LLP from August 2003 to June 2009. He served a two-year term on the North Carolina Environmental Management Commission from July 2011 through June 2013.



JESSICA BRAHANEY CAIN
VICE PRESIDENT, CUSTOMER OPERATIONS
EVERSOURCE ENERGY

Jessica Brahaney Cain is Vice President-Customer Operations for Eversource Energy. In this role, she is responsible for ~1000 employees across the Contact Centers, Billing, Payment, Meter Reading and Collections areas. Jessica started her career in IT in energy customer information systems at Accenture, The Structure Group and NSTAR Electric & Gas Co. and then moved into the business in 2007 across several leadership roles in the customer experience at Eversource.

Emmitt Carlton
Acting Chief, Intergovernmental Affairs
Federal Communications Commission

Prior to his service coordinating state and local government outreach in the Federal Communications Commission as Acting Chief and Deputy Chief in the FCC Office of Intergovernmental Affairs, Emmitt was an Assistant Chief in the FCC Enforcement Bureau's Telecommunications Consumers Division. Additionally, Emmitt was Consumer Protection and Civil Rights Counsel for the National Association of Attorneys General (NAAG) and served as a Federal Trade Commission attorney in the FTC Bureaus of Consumer Protection and Competition. He has an extensive record of service to community and Bar organizations and has served as a law school, college and community college adjunct professor. Emmitt is a graduate of Brown University and the University of Virginia Law School and is a native of Indianapolis, Indiana.

John B. Coffman
Attorney for the Consumers Council of Missouri

John served in the Missouri Office of Public Counsel from 1989 to 2005, including 2 years as Director. Now in private practice, Mr. Coffman serves as counsel for the Consumers Council of Missouri and for multiple state offices of AARP, specializing in utilities and public policy. He has a law degree from the University of Missouri Columbia School of Law and has served as an adjunct professor the Washington University School of Law in St. Louis.



David E. Dismukes
Professor, Executive Director and Director of Policy Analysis
at Louisiana State University, Center for Energy Studies

David E. Dismukes is a Professor, Executive Director, and Director of Policy Analysis at the Center for Energy Studies, Louisiana State University. He also serves as a Professor in the Department of Environmental Sciences, and as the Director of the Coastal Marine Institute, both of which are in the College of the Coast and the Environment at LSU.

David's research interests are related to the analysis of economic, statistical, and public policy issues in energy and natural resources. Over the past 32 years, he has worked in consulting, academia, and government service.

David has been on the LSU faculty for over 25 years and has led research efforts on energy, economic, and environmental/natural resource-related topics. He speaks regularly to professional, trade, and civic associations on important energy issues, trends, and topics. He serves in numerous advisory positions including serving on the National Petroleum Council, a federally chartered advisory arm to the U.S. Secretary of Energy.

Dr. Dismukes received his M.S. and Ph.D. in economics from the Florida State University.



Bill Fine
Utility consumer Counselor
State of Indiana

Bill Fine was appointed the 24th Utility Consumer Counselor (UCC) for the State of Indiana by Governor Eric Holcomb, effective January 9, 2017. He was reappointed in December 2020 to serve through January 13, 2025. Bill brings 40 plus years of experience as a practicing Indiana attorney to his role as the state's Utility Consumer Counselor.

Before joining the OUCC, Bill served in the Indiana House of Representatives, representing the communities of Munster, Highland, Hammond, and Griffith. Bill has also served on the Board of Managers for the Lake County Bar Association, the Lake County Election and Voter Registration Board, and the Indiana Public Defender Commission.

Bill oversees a dedicated staff of more than 50 professionals including attorneys, analysts, engineers, and additional employees who represent Indiana's residential, commercial, and industrial ratepayer interests in state and federal utility regulatory proceedings. He was recently named Vice President of the National Association of State Utility Consumer Advocates (NASUCA). He is a member of the Critical Consumer Issues Forum (CCIF) Advisory Committee and served on Indiana's 21st Century Energy Policy Development Task Force (2019-20).

A Hammond native, Bill is a graduate of the Indiana University School of Law (Bloomington), Purdue University (MA), and is a Phi Beta Kappa graduate of Indiana University



Robert Gramlich
Founder and President
Grid Strategies, LLC

Rob Gramlich is Founder and President of Grid Strategies LLC where he provides economic policy analysis for clients on electric transmission and power markets in pursuit of low-cost de-carbonization. He serves as Executive Director of [Americans for a Clean Energy Grid](#), Executive Director of the [WATT Coalition](#), on the board of the Business Council for Sustainable Energy Foundation, on the Advisory Council for the Energy Systems Integration Group, and on the Advisory Board of the National Regulatory Research Institute's Regulatory Training Institute.

Rob oversaw transmission and power market policy for the American Wind Energy Association from 2005 through 2016 as Senior Vice President for Government and Public Affairs, Interim CEO, and Policy Director. He was Economic Advisor to FERC Chairman Pat Wood III from 2001 to 2005, Senior Economist at PJM Interconnection in 1999 and 2000, Senior Associate at PG&E National Energy Group in 2000-2001, and an analyst at the FERC Office of Economic Policy, ICF Resources, the World Resources Institute, and the Lawrence Berkeley National Laboratory in the 1990s. He testifies frequently before the US Congress, US Federal Energy Regulatory Commission (FERC), US Department of Energy, and state legislatures and regulatory commissions. He has served on advisory committees for the U.S. Department of Energy and the North American Energy Standards Board, on boards of a number of regional clean energy organizations, as Vice Chair of the Business Council for Sustainable Energy, and as Interim Executive Director of the Wind Energy Foundation (now Wind-Solar Alliance).



Jason T. Gray
Partner, Duncan & Allen LLP
Washington, D.C.

Mr. Gray is a partner with Duncan & Allen LLP. For over 15 years, he has focused on representing consumer advocates, large wholesale customers, and state agencies in a variety of energy-regulatory proceedings before FERC, state commissions, and state and federal courts.



Frederick (Erik) Heinle III
Assistant People's Counsel
Office of the People's Counsel for the District of Columbia.

Mr. Heinle represents District ratepayers in the PJM Interconnection, LLC stakeholder process, in proceedings at the Federal Energy Regulatory Commission, before the federal courts, and at the Department of Energy and other federal agencies. Before joining the Office of the People's Counsel, Mr. Heinle spent over a decade in private practice representing a wide variety of energy interests, but focusing on developers of solar, wind, and other renewable energy resources. In addition to his experience working with RTOs and representing clients at FERC, Mr. Heinle served as engineering, procurement, and construction counsel for a variety of energy projects and helped arrange financing from commercial lenders as well as government agencies and international institutions.

Mr. Heinle is an associate member of the Commodity Futures Trading Commission's Energy and Environmental Markets Advisory Committee and is currently serving as Chair of PJM's Members Committee. Mr. Heinle served as Co-Chair of the Energy Bar Association's Renewable Energy Subcommittee and has spoken and written on a variety of topics including transmission development and policy, wholesale electric markets, the impact of extreme weather and climate change on grid reliability, renewable energy project development, and energy reform in Mexico. He is a graduate of Colgate University and the University of Virginia School of Law.



Tamara D. Johnson
Director, Energy Assistance
DTE Energy

Tamara Johnson is Director, Energy Assistance at DTE Energy (NYSE: DTE), a Detroit-based diversified energy company involved in the development and management of energy-related businesses and services nationwide. In this role Tamara determines the overall direction, strategy, and management of collection, theft mitigation and energy assistance programs for DTE regulated subsidiaries, DTE Electric and DTE Gas. Prior to her current role, Tamara held several roles focused on financial management, data analytics, and lean six sigma tools at DTE and other organizations.

Prior to her Customer Service positions, Tamara served as Manager of Business Performance for DTE Gas, where her responsibilities included long term planning, various strategic initiatives, regulatory

support, and financial management reporting. She was also the 2011 Continuous Improvement Maturity Model self-assessment lead.

Tamara has worked at DTE Energy since 2003, progressing in leadership roles in Corporate Services, Controllers Organization and Customer Service. She has a Green Belt Six Sigma certification, an undergraduate degree in business administration from Detroit College of Business, with focuses on accounting and finance, and an MBA with a focus on global management from University of Phoenix. Tamara is actively involved in the community mentoring youth through various venues and serves on the Accounting Aid Society Board.



Travis Kavulla
Vice President of Regulatory Affairs
NRG Energy

Travis Kavulla is Vice President of Regulatory Affairs at NRG Energy, where he works to ensure that energy markets continue to deliver value for electricity consumers. Travis Kavulla joined NRG after a decade of work as a government regulator and energy policy expert.

Before joining NRG, Travis held a position at R Street Institute, where he led the think tank's energy and environmental policy program. Prior to that, Travis served eight years as a utility commissioner at the Montana Public Service Commission, during which time he served as the President of the National

Association of Regulatory Utility Commissioners (NARUC) and as a member of the Electric Power Research Institute advisory council. He also had the opportunity to serve on the governing body of the Western Energy Imbalance Market, one of North America's largest electricity markets.

During his work in public life, Travis has written dozens of articles and speeches on energy and telecommunications policy and regulation. Travis has a master's degree in history from the University of Cambridge, where he was a Gates Scholar, and a bachelor's degree in history from Harvard University.



David S. Lapp
Maryland People's Counsel

David S. Lapp was appointed People's Counsel in 2021 by Maryland Attorney General Brian E. Frosh. David has 30 years of combined experience as a lawyer, policy analyst and writer focusing on public policy and corporate accountability in important segments of the economy. His positions have required mastery of complicated legal issues and competing public policy goals. For the past 23 years as an attorney, his work has emphasized state and federal regulatory policy in the utility, tobacco and healthcare industries.

Until his appointment as Acting People's Counsel starting January 1, 2021, David worked from 2004-2020 as an Assistant Attorney General in the Office of the Attorney General of Maryland (OAG). In his most recent position at OAG, David served as Deputy Counsel for the Maryland Department of Health, addressing healthcare industry regulation and providing advice and representation to the State Medicaid Program. Before that, as Chief Counsel of the OAG's Tobacco Enforcement Unit, he was a leader in state and national efforts to enforce the national tobacco Master Settlement Agreement against the major cigarette manufacturers.

For more than 10 years prior to his work at OAG, David advocated on behalf of consumer and environmental interests in the field of utility regulation, first as a writer and policy analyst, and then as an attorney, primarily representing and advising state regulatory commissions and environmental and consumer advocates.

David graduated in 1998 from the University of Maryland School of Law, Order of Coif. He served as Articles Editor of the Maryland Law Review and received several academic awards. Following law school, he served as a law clerk on the Maryland Court of Appeals for Judge Howard Chasanow. He received his Bachelor of Arts with honors in 1989 from Earlham College in Richmond, Indiana.



Robb Mork
Vice President for International Regulatory Affairs
Heimdall Power

Robb Mork is Vice President for International Regulatory Affairs at Heimdall Power, a young Norway-based developer of dynamic line rating (DLR) hardware and software. Robb now works on reducing regulatory barriers to the uptake of DLR and other grid-enhancing technologies (GETs), primarily in Europe and the U.S. A lawyer by background, Robb recently completed a master's degree at the University of Stavanger studying the coming energy transition. Prior to that, Robb spent more than twenty years as lead of the federal practice for the Indiana Office of Utility Consumer Counselor. At the

OUCC, he took on roles including president of the Consumer Advocates of PJM States, chair of the NASUCA electric committee, and serving on the Energy and Environmental Markets Advisory Committee of the U.S. Commodity Futures Trading Commission. Robb is a recipient of NASUCA's Popowsky Outstanding Service Award, and he received his law degree from Indiana University and his undergraduate degree from Yale.



Adrienne Mouton-Henderson
Director of Policy Innovation
Renewable Energy Buyers Alliance

Adrienne Mouton-Henderson is REBA's Director of Policy Innovation. Adrienne's portfolio of work at Renewable Energy Buyers Alliance (REBA) is focused on formulating policies to advance the procurement of renewable energy in a viable and cost-effective manner through FERC and Congressional outreach. Adrienne is working extensively on transmission matters, the macrogrid initiative and market expansion in the southeast and western markets. Adrienne also sits on the Board of Directors for Americans for a Clean Energy Grid (ACEG). She is

frequently sought out as a panelist to give her expert views on industry matters.

Prior to her tenure with REBA, Adrienne was a litigation attorney with the Washington, DC Office of the People's Counsel. While there she specialized in the use of renewable energy resources, energy efficiency and other sustainability matters. Adrienne was also the Office's lead counsel on several proceedings that advanced the District's ambitious energy reduction goals before the DC Public Service Commission and FERC. Additionally, she represented the Office on several boards aimed at advancing the district's ambitious carbon neutrality goals. Adrienne also served as a staff attorney with the Louisiana Public Service Commission, where she handled utility cases regarding gas, electric, water and telecommunications

matters. Before making her transition to the niche market of regulated utilities, she was a civil litigator in private practice handling domestic and real property issues.

Adrienne holds a Bachelor of Arts Degree from the University of Louisiana at Lafayette and a Juris Doctorate from Southern University Law Center. She is licensed to practice law in Louisiana and the District of Columbia.



Trey Murphy
Assistant Attorney General, Public Utilities Bureau
Office of the Illinois Attorney General

Trey Murphy is an Assistant Attorney General with the Office of the Illinois Attorney General's Public Utilities Bureau. He received his JD from the University of Illinois, Chicago Law School and his BA in Media Arts from the University of South Carolina. Trey has served as the Chair of the NASUCA Consumer Protection Committee since July 2021.



Siri Nelson
Executive Director, National Whistleblower Center

Siri Nelson is the Executive Director of the National Whistleblower Center. Nelson served as an Associate Attorney and Policy Counsel at Kohn, Kohn and Colapinto, the nation's leading whistleblower law firm, where she worked closely with anonymous whistleblowers, legislators, and regulators. Nelson was the recipient of the highly prestigious and competitive Estelle S. Kohn Memorial Fellowship awarded by Northeastern University School of Law and was elected to be the Commencement Speaker for her Class at

Northeastern University School. She graduated *summa cum laude* from the College of New Rochelle, School of New Resources, with a B.A. in Liberal Arts focused on the Social Sciences.

Nelson has been published in Columbia's [Blue Sky Blog](#) and [The National Law Review](#). She also serves as an Editor & Legislative Correspondent at [Whistleblower Network News](#).



Joseph Pereira
Deputy Director
Colorado Office of the Utility Consumer Counsel

Joseph is the Deputy Director of the Colorado Office of the Utility Consumer Advocate where he oversees office operations, strategy, and outreach to the state's utility consumers. Previous to this role, Joseph served as Regulatory Director for the Citizen's Utility Board of Minnesota. Joseph served as an Director at the Colorado Energy Office in the Office of Governor John W. Hickenlooper. In his role, he oversaw regulatory and governmental affairs, policy development and implementation, program administration and initiative launch related to energy efficiency and renewable energy. Joseph led the

office's efforts related to creating access pathways for all Coloradans to access renewable energy and ensure their homes are efficient and comfortable. He served as a Governor appointed commissioner to the Colorado Commission on Low-Income Energy Assistance. He also served on the executive board of

the National Association for State Community Service Programs. Currently, he serves on the U.S. State Department's Clean Energy Finance Task Force working to assist the Indian government in meeting its renewable energy goals.

Joseph received his bachelor's degree from Metropolitan State University and conducted his graduate work at the Center for Energy and Environmental Policy at the University of Delaware. He has also obtained regulatory focused education at the Institute of Public Utilities at Michigan State University.



Susan Satter
Chief of the Public Utilities Bureau
Office of the Illinois Attorney General

Susan L. Satter is the Chief of the Public Utilities Bureau in Illinois Attorney General Kwame Raoul's Office. She joined the Illinois Attorney General's Public Utilities Bureau in 2000, and previously served as legal counsel for the Illinois Citizens Utility Board. She has represented the People of the State of Illinois and residential consumers in administrative, judicial, and legislative proceedings involving energy, water, and telecommunications services and has addressed issues such as rates and prices, cost of service, cost of capital, infrastructure investment, energy regulation and markets, telecommunications

regulation and competition, and corporate reorganizations. She received her JD from Chicago-Kent College of Law with honors and served as a judicial law clerk to the Honorable Warren J. Ferguson in the United States Court of Appeals for the Ninth Circuit. She earned her BA from University of Wisconsin at Madison.



Andrew Slater
Public Advocate, State of Delaware

Andrew C. 'Drew' Slater was appointed by Governor Carney and confirmed by the Senate as the Public Advocate on January 25, 2017. The Public Advocate's role is to advocate for the lowest reasonable rates for consumers consistent with the maintenance of adequate utility service and principally on behalf of residential and small commercial consumers. He also can, at times, advocate for commercial and industrial consumers. He appears before the Public Service Commission, State of Delaware courts, Federal courts, and Federal administrative and regulatory agencies on behalf of the interests of consumers regarding rates, service, and practices of public utilities.

In his role as the Public Advocate, Drew serves on the executive committee of the National Association of State Utility Consumer Advocates ("NASUCA"), GTI Public Interest Advisory Committee, Board of the Sustainable Energy Utility, a.k.a. Energize Delaware, Renewable Energy Task Force, National Association of Regulated Utility Commissioners ("NARUC") Subcommittee on COVID-19, Critical Consumer Issues Forum ("CCIF") Advisory Committee, and several other organizations.

Before joining the Division of the Public Advocate, he served the public as Kent and Sussex County Coordinator for Congressman Carney. In that role, his major responsibilities included representing the Congressman at meetings and events, and being the liaison with the public on a multitude of issue areas.

Drew graduated from Washington College in 2005 and received a Master's degree from Wilmington University in 2011. He lives in Camden with his wife Laura, and two children.

Dennis Stephens

Wired Group

Before joining the Wired Group in 2016, Dennis Stephens spent 35 years with Xcel Energy in distribution operations, planning, asset management, and performance improvement roles of increasing responsibility. Mr. Stephens has overseen restoration efforts over large geographies following multiple severe storms and is very familiar with circuits with high levels of distributed energy resources. He served in Company-wide roles in grid modernization and asset management and played a leading role in Xcel Energy's SmartGridCity™ demonstration project in Boulder, Colorado. Since joining the Wired Group, Mr. Stephens has testified on behalf of advocates in eight states and served as a consultant to advocates in four other states. Mr. Stephens is also from Missouri and graduated with an Electrical Engineering degree from Missouri Scientific and Technical University.



Rebecca L. Tepper

Chief, Energy and Environment Bureau

Office of the Massachusetts Attorney General

As the Chief of the Energy and Environment Bureau in the Massachusetts Attorney General's Office (AGO), Rebecca serves as the Attorney General's chief advisor on energy and environmental policy.

Prior to joining the Attorney General's Office, Rebecca was the General Counsel to the Massachusetts Department of Public Utilities (DPU). Prior to the DPU, Rebecca served as the Director of the Massachusetts Energy Facilities Siting Board.

Before joining the State in 2009, Rebecca had 15 years of experience in the private sector, representing developers throughout the Northeast in siting, permitting, financing and contracting of renewable, distributed generation and conventional energy facilities. She also advocated on behalf of various stakeholders before state public utility commissions and the FERC in proceedings involving rates, energy efficiency, demand response, and the ISO-NE markets and rules.

Rebecca is a *magna cum laude* graduate of Boston University Law School and received her Bachelor of Arts from the University of Wisconsin/Madison.



MARK TONEY

Executive Director, The Utility Reform Network (TURN)

As executive director since 2008, Mark Toney aligns the TURN legal, organizing, legislative and communication staff to fight for affordable, clean and safe energy and phone service for all California residents, with a special focus on low-income households, communities of color, immigrants, and rural communities.

Mark currently serves on the boards of ACLU Northern California, Consumer Federation of California, National Whistleblower Center, and California Shakespeare Theatre. In 2021, Mark was appointed to the Board of Trustees of the State Bar of California by Governor Gavin Newsom.

Mark served as executive director of Center for Third World Organizing for four years, and for Direct Action for Rights & Equality for eight years. He holds a B.A. from Brown University, a Sociology Ph.D. from UC Berkeley, and has been a Kellogg National Leadership Fellow, National Science Foundation Fellow, and Echoing Green Fellow.