

**Attachment A**  
**(VarTec SLC Disclosure)**

Enter your zip code to begin:

\*Certain terms and

Products

My Account

Vartec Agents

About Us

Careers



**VARTEC LOCAL**

**VARTEC LOCAL**

LOCAL SERVICE PLANS

DSL INTERNET ACCESS

DIAL-UP INTERNET ACCESS

## OneChoice Local Service

### FCC Approved Line Charge (impacts all customers)

**Q: Why is my FCC Approved Subscriber Line Charge being increased to \$9.50 (or by \$3)?**

A: Thank you for your flexibility regarding these new changes to your service. In response to changing business and regulatory conditions affecting the costs of competitive access to local telephone lines, we are increasing the FCC Subscriber Line Charge \$3.00 per primary line and \$2.50 for each additional line effective 2/17/05.

**Q: What is the FCC Approved Line Charge for?**

A: The FCC Approved Subscriber Line Charge is an allowed surcharge that helps telephone companies, recover the costs of the local phone network. This fee is not a government tax or charge. This fee applies whether you make long distance calls or not.

**Q: Still have questions or concerns?**

A: Our customer service representatives are available to answer your questions or concerns, please give us a call at 800-708-7395. We truly appreciate your loyalty and thank you for your business. As always, we remain committed to providing you a valued choice in your communications needs.

Check out our products

### FEATURED PRODUCTS



**BLAZING FAST**  
Get one of the fastest connections in the industry for only \$24.95/mo



**STAY IN TOUCH**  
With long distance calls, 3¢ per minute access fees, and more, stay in touch with long you talk.



**BIG DISCOUNT PAYMENT**  
Save by paying local phone service as low as \$24.95/mo

[INFORMATION FOR CUSTOMERS](#)

[INFORMATION FOR SUPPLIERS](#)

[RATE CHANGES](#)

[PRIVACY POLICY](#)

**Attachment B**

**(Sage Telecom SLC Disclosure)**



Dear Sage Customer:

Recently, you may have noticed newspaper articles about a federal court decision that overturned the rules governing local telephone service. These rules, which have been in existence since 1996, govern competitor access to the public telephone network, and the prices competitors pay the Bell telephone companies for the lines that run to your home or business.

Following the court decision, some local service providers, including AT&T, announced they would no longer compete for residential local and long distance customers.

Meanwhile, as the battle over rules was taking place in the courtroom, Sage entered into private negotiations with SBC. After several months of negotiations, Sage and SBC reached an agreement that ensures Sage customers will continue to receive service without interruption.

The agreement with SBC calls for development of new services such as high-speed Internet service as part of your local telephone service, and other enhancements such as "stutter" dial tone that alerts you to messages in your voice mailbox. These services and enhancements will be introduced in upcoming months.

The agreement also calls for an increase in the wholesale cost we pay SBC. Because of this increase in cost, it is necessary for us to raise the FCC Subscriber Line Charge \$3.00 per line starting next month. Despite this small increase, we want to make sure that you know that Sage is still your best value for local phone service.

We truly appreciate your business, and especially, the trust and loyalty of our customers. As always, we remain committed to providing you with the best in local telephone service.

Sincerely,

A handwritten signature in black ink that reads "Dennis M. Houlihan". The signature is fluid and cursive, with a long horizontal stroke extending to the right.

Dennis M. Houlihan  
President & Chief Executive Officer

P.S. If you have questions or comments about these issues, please feel free to write me at the address below or email me at [president@sagetelecom.net](mailto:president@sagetelecom.net).